

PRIVACY POLICY

This privacy policy and statement (“Privacy Policy”) describes the information Thorntons Recycling (the “Company”) will collect from time to time in order to accommodate the provision of our services to you, related information requests and our intended use of that information.

The Company respects your right to privacy and will not collect any personal information about you without your consent.

By viewing or using this website you accept and agree to all of the provisions of this Privacy Policy.

Data Collection

For the purpose of ensuring the smooth operation of the Company’s waste collection service (the “Service”), the processing of your payments for that Service as well as any queries and/or other information requests you may have, we will require and collect from you such personal data as your name, address, telephone number, e-mail address and other contact and billing information.

Purpose

The personal data you provide to us will be used for the following general purposes:

- to provide the Service or otherwise carry out payment requests to your bank which you have authorised when requesting the Service;
- to contact you in connection with your account;
- to respond to any queries or information requests you submit to us; and
- to respond to any complaints or other communications you submit to us.

Disclosure

We may share your personal information with any member of our group, which means any subsidiaries, any holding company and its subsidiaries, as defined in the Companies Act 2014.

We may disclose your personal information to third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation; or in order to enforce or apply our terms and conditions of the Service and other agreements; or to protect the rights, property, or safety of the Company, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

We may also share aggregated, non-personally identifiable information and de-identified data with our partners or others.

Transfers Abroad

We may transfer and maintain your data on servers located outside of the European Economic Area (EEA) but only in or to such countries outside of the EEA which have been approved by the European Union as providing adequate levels of data protection.

Security

We will take commercially reasonable efforts to ensure that your data is held on secure servers and that it has appropriate security measures in place to prevent unauthorised access to, or unauthorised alteration, disclosure or destruction of, your data and against their accidental loss or destruction.

We will never ask you for financial or sensitive information. Please be aware, however, that despite our efforts, no security measures are perfect or impenetrable and no method of data transmission can be guaranteed as entirely secure.

We make no representations or warranties as to the security of any information transmitted to or by us over the Internet.

Access, Update or Delete Your Data

If you wish to access, update or delete the personal data we hold on file about you, please contact us by e-mail at info@thorntons-recycling.ie. A request to access or obtain details or copies of such personal data may be subject to a prescribed fee.

If your account is closed or becomes inactive or suspended, we may maintain certain information for record-keeping and analysis purposes. While we may retain information for these purposes, we may, at our sole discretion, delete it for any reason at any time and are under no obligation to maintain it.

Cookies

This website uses cookies, [web beacons] and similar technologies. These allow us to better understand the usage and traffic pattern of visitors and use on our website and to enable certain functionality in our Service.

For more information about our use of cookies and how you can manage or disable them, please see our Cookie Policy.

Third Party Material

We accept no liability howsoever arising for the content, accuracy or reliability of any third party materials or websites, or any part thereof, which may be referenced from time to time by link or other means at this website or for the data collection and use practices or security measures exercised by such third parties.

Assignment

We may assign or transfer information (including your personal data) to a third party in the event of a sale, merger, insolvency, termination of business operations, or transfer of all or substantially all of the assets and/or liabilities of the Company. In each case, such third party shall be obliged to undertake to use your personal data in accordance with the terms of this Privacy Policy or on such other terms as may be separately agreed between you and that third party. All commercially reasonable efforts will be made to notify you in the event of such a transfer and provide you with an opportunity to opt-out.

Changes to this Privacy Policy

Any changes made to this Privacy Policy from time to time will be published at this website.

In the event any change to this Privacy Policy results in your personal data being used in a way which is substantially different from that disclosed to you at the time it was collected, we will use commercially reasonable efforts to notify you to determine whether or not we may use your personal data in this new way.

Contact Us

Any questions or complaints relating to this Privacy Policy should be directed to:

Thorntons Recycling,

Unit S3B Henry Road, Parkwest Business Park, Dublin 12.

D12 AC2X

Email: info@thorntons-recycling.ie

COOKIE POLICY

Thorntons Recycling respects the privacy of all visitors to our website. This cookie policy (the “Cookie Policy”) outlines our policy concerning the use of cookies, [web beacons] and similar technologies.

We may update this Cookie Policy from time to time to reflect any changes in technology or legislation or our data usage policies which may affect the way in which cookies and similar technologies are used by us and how you as a user, can manage them.

WHAT ARE COOKIES?

Cookies, [web beacons], and similar technologies are small text files placed in your computer, tablet, mobile, or another device. They may collect information such as your device identifier (IDFA) or IP address. This information may be used to recognize when your device visits a particular website or clicks on a particular link or website or when you open emails we send you or links in them.

Cookie technology is customarily used to gather statistical information and to analyze trends of use or access to a website. Typically, the information generated by using cookie technology does not and cannot be used to identify you as an individual, just the device you are using.

More information about cookies and how you can manage them can be found at www.aboutcookies.org.

WHY WE USE COOKIES?

Cookies, web beacons, and similar technologies allow us to better understand the usage and traffic pattern of visitors and use on our website and to enable certain functionality on our services. Cookies also help us make your experience on our website more efficient and more enjoyable.

WHICH COOKIES DO WE USE?

The cookies, [web beacons] and similar technologies that are used in connection with our website can be categorized as follows:

Strictly necessary cookies

Strictly necessary cookies enable services that you have specifically requested from us. We use a number of cookies that are essential to the operation of certain services available via our website. For example, certain Cookies enable you to log in to certain areas of our website or help ensure the content of the pages you request loads quickly.

Without these cookies, services that you have asked for cannot be properly provided. We want you to understand these are necessary cookies and why we use them; but, we do not need to get your consent to use them on our website as we use these cookies only to provide you with services that you have requested.

Functionality cookies

Functionality cookies allow our website to remember choices you make while on our website such as:

- remembering your settings;
- remembering if you have reacted to something on our website so you are not asked to do it again;
- remembering if you have been to our website before; and
- remembering your location.

The aim of functionality cookies is to provide you with a more personal experience so that you do not have to reset your preferences each time you visit our website.

We may also use functionality cookies to enable you to comment on an article or provide enhanced services such as enabling you to view a video on our website. You may disable any of these functionality cookies, but if you do so, then various functions of our website may be unavailable to you or may not work the way they were meant to work.

Performance analytics cookies

Performance analytics cookies collect information about how visitors use our website, for example, which pages our visitors go to most often, and if they get error messages on those pages. Performance cookies do not collect information that identifies you as an individual; all information they collect is aggregated and anonymous. The information gathered is only used to improve how our website works.]

No targeted advertising

We do not use cookies to:

1. track users' browsing habits on this website for the purpose of displaying targeted advertising; or
2. track users' browsing habits on a third party website for the purpose of displaying targeted advertising and/or allowing a third party to use cookies to track users' browsing habits on its website for the purpose of displaying targeted advertising.

THIRD PARTY COOKIES

Third parties (including providers of external services like web traffic analysis services) may also use cookies on our website, over which we have no control. For example, we use Google Analytics to help us analyze how our website is used. You can find out more about this website analytics tool here: <http://www.google.com/analytics/index.html>. Google Analytics uses performance cookies to track visitor interactions. By using cookies, Google Analytics can tell us which pages our user's view, which are most popular, what time of day our websites are visited, whether visitors have been to our websites before, what website referred the visitor to our websites, and other similar information. You can find out more about how Google protects your data in Google's privacy policy at <https://policies.google.com/privacy>.]

WEB BEACONS AND PIXELS

We may also use web beacons, pixels, or similar technology in our email communications with you to determine if an email has been opened and acted upon.

HOW YOU CAN MANAGE OR DISABLE COOKIES

[The first time you visit our website you will see a banner that asks you to review our Cookie Policy, provides a link to this Cookie Policy and explains that by using our website you are deemed to consent to the use of cookies as described in this Cookie Policy.]

You can disable and/or delete all types of cookies by using your browser settings.

Cookies are generally easy to disable and/or delete but how you do so varies from browser to browser. The "help" function within your browser should tell you how to do it.

The best way may be to close your browser and then search for "cookie folder" or "cookie manager" or simply "cookie".